



Matrox® Application Notes

Matrox® KVMMouse Driver Installation

Software version 1.00

20327-401-0100
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www.matrox.com/video

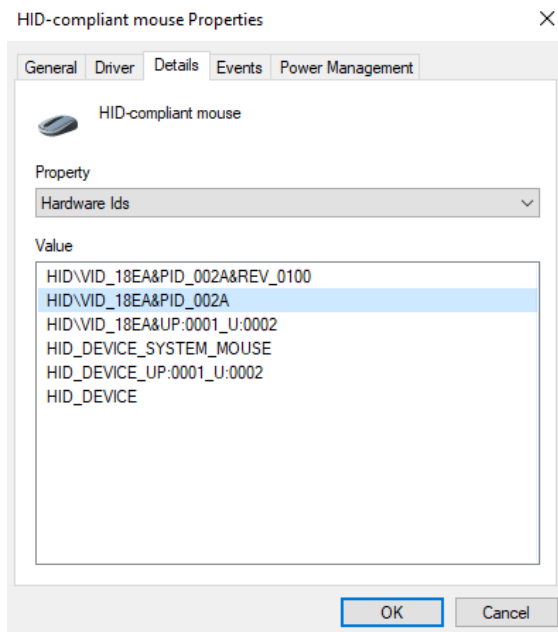
matrox®

Installing the KVMMouse Driver

To install the KVMMouse driver, follow the steps below:

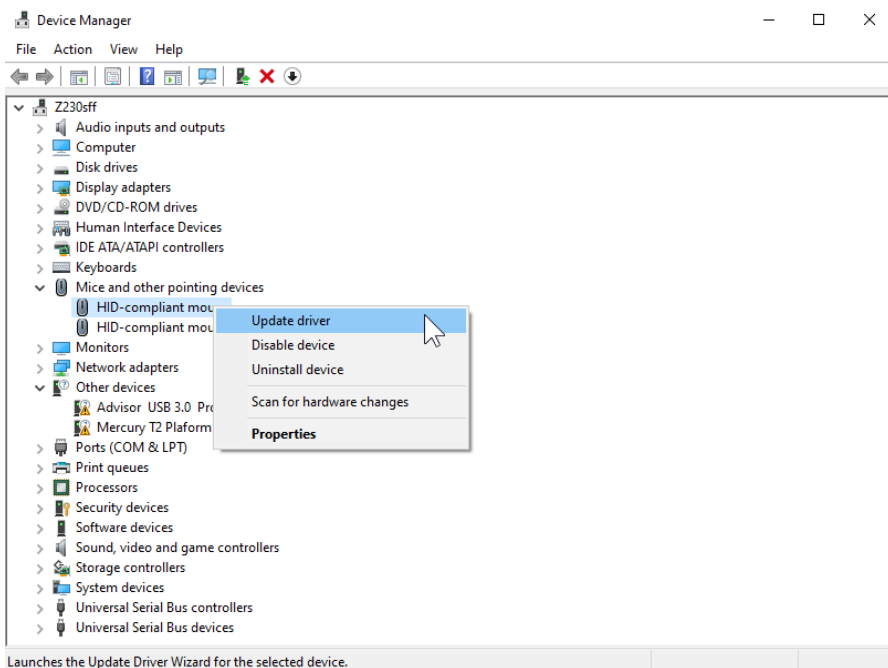
- 1 Make sure your Extio system is in Aggregator mode.
- 2 Download the KVMMouse driver from the [Matrox website](#) and save the driver to your computer.
- 3 From your **Start** menu, go to **Device Manager**.
- 4 Expand **Mice and other pointing devices**.

If you have more than one device listed (if not, proceed to Step 5), you must determine which one to update. To do so, select **Properties > Details**, then from the **Property** list, click **Hardware Ids**.

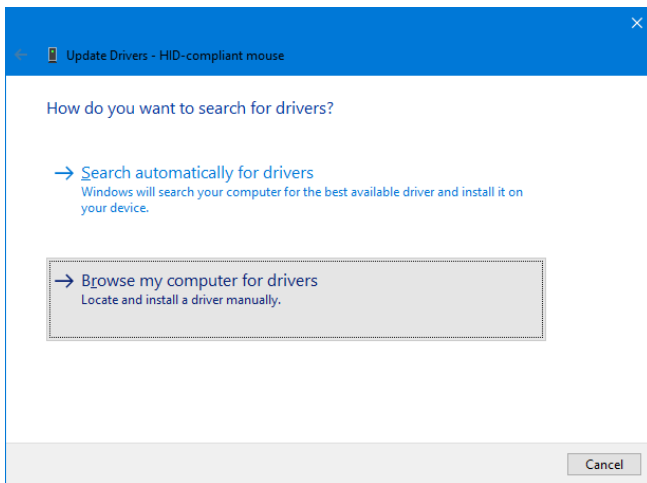


If you see the value “HID\VID_18EA&PID_002A” listed, then you are updating the correct mouse device.

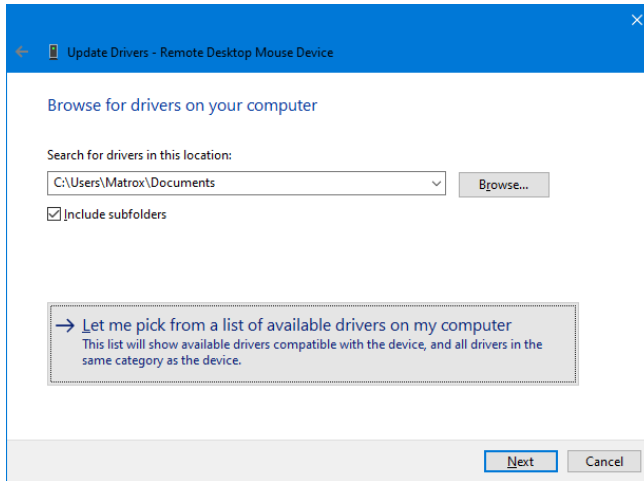
- 5 When you know which device to update (or if only one is listed), right-click on the device and select **Update driver**.



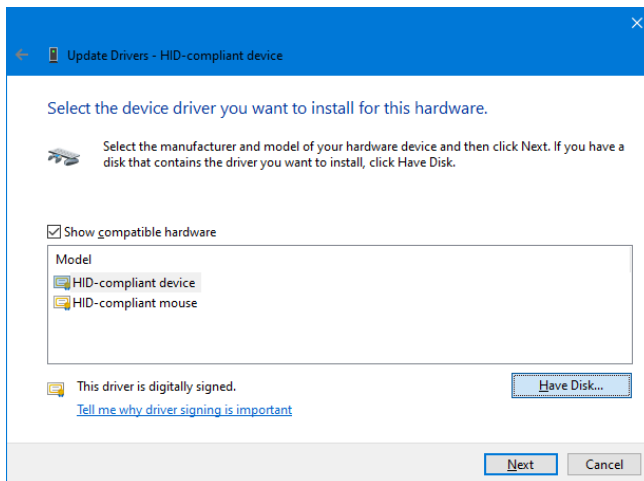
- 6 Click **Browse my computer for drivers**.



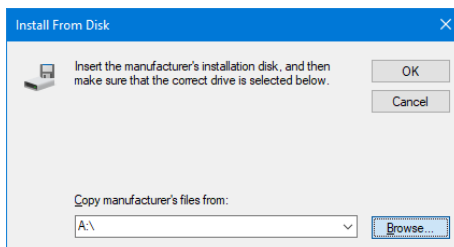
7 Click **Let me pick from a list of available drivers on my computer**.



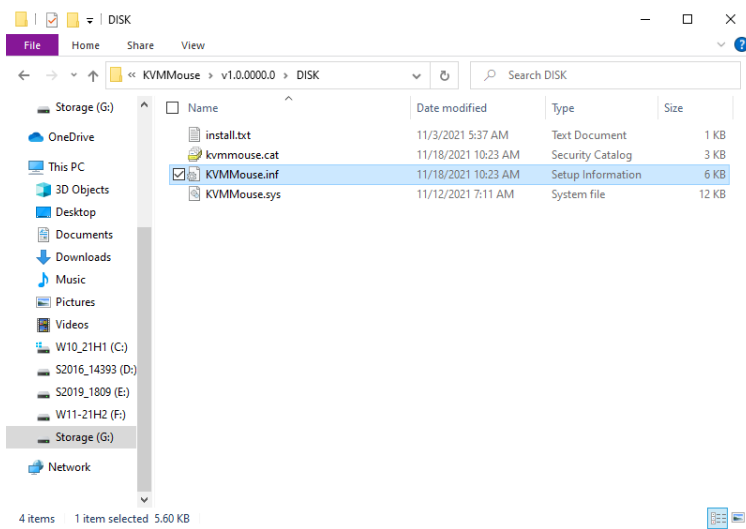
8 Click **Have Disk**.



9 Click **Browse**.



- 10** Browse to the folder on your computer where you saved the driver in step 2 (*KVMMouse.inf*).



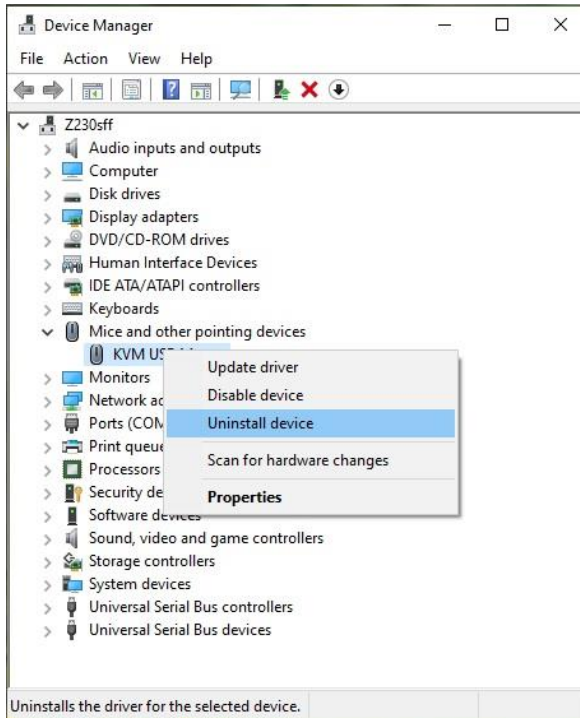
- 11** Select the driver, then click **Next** to continue with the installation.

Windows will display a confirmation message that the KVMMouse driver is installed.

Uninstalling the KVMMouse Driver

To uninstall the KVMMouse driver, follow the steps below:

- 1 From your **Start** menu, go to **Device Manager**.
- 2 Expand **Mice and other pointing devices**.
- 3 Right-click on the **KVM USB Mouse** and select **Uninstall device**.



- 4 Select **Delete the driver software for this device** then click **Uninstall**.

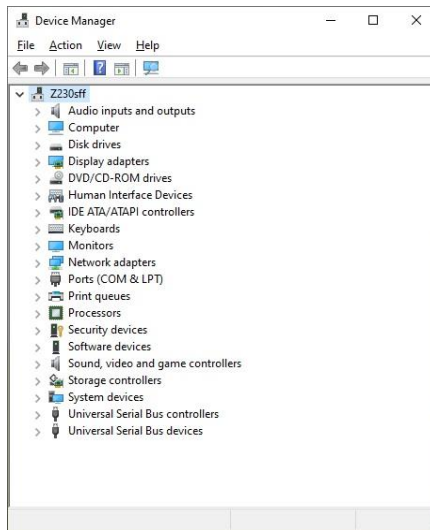


Windows will uninstall the KVMMouse driver, but you will lose access to your mouse.

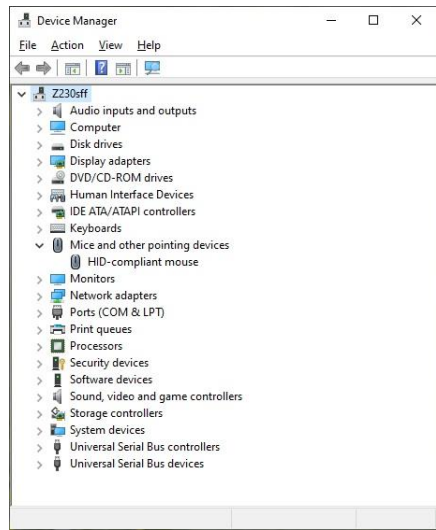
- 5 To regain access to your mouse, press **Scroll Lock** on your keyboard to open the Extio RX OSD, then disconnect and reconnect your aggregation.

Windows will detect your mouse and it will work with the “HID-compliant mouse” default driver.

Mouse not detected



Mouse detected



The KVMMouse driver is successfully uninstalled.

Contact us

The Matrox web site has product literature, press releases, technical material, a sales office list, trade show information, and other relevant material. Visit us at <https://video.matrox.com/en>.

If you have any questions or comments about our products or solutions, contact us at <https://video.matrox.com/en/contact>.

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