

# Matrox<sup>®</sup> Video Release Notes

Matrox<sup>™</sup> ConductIP

Software version 2.04.00

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## Overview

This document describes version 2.04.00 of the Matrox ConductIP. Matrox Video provides these notes to describe new features, bug fixes, and improvements to the ConductIP product.

For an overview of the Matrox ConductIP product, including a list of the benefits and features, please refer to our [website](#).

**Important:** Before you can begin using your ConductIP, you **must** complete the device setup as described in the *Matrox ConductIP Media Routing Appliance Setup* sheet. You can download the setup sheet from the ConductIP download page.

## What's new

This release includes the following new features and improvements:

- ConductIP now supports up to eight video ports by default, with no expiration. Matrox Video offers licensing options to use ConductIP with more than eight ports.
- ConductIP now automatically backs up the database at regular intervals.
- The Recovery Tools application was redesigned and enhanced.
- When using the API, fetching all rooms now returns all rooms, panels, and presets information in a single response.
- Stability issues were fixed.

## Notes and limitations

- If you are currently running ConductIP firmware version 1.00.00 to 1.01.03, you will need additional support to upgrade to this release version (2.04.00). Please contact [Matrox Technical Support](#) for more details.
- If you enter the wrong network settings, you can only recover ConductIP by logging on locally to the ConductIP MRA and running the recovery tools application. You can fix the network settings from the recovery tools.
- For NMOS, IS-08 is supported as an experimental feature in this release. IS-08 constraints are currently ignored.
- For NMOS, IS-11 is supported as an experimental feature in this release.
- About operating ConductIP locally on the ConductIP MRA:
  - If the ConductIP MRA is used for the initial setup, connect the HDMI monitor before powering on the MRA to ensure the monitor operates at its native resolution. When a monitor is connected after the MRA is powered on, the output resolution is lower than optimal.
  - When operating locally on the ConductIP, you cannot install a new license, install a security certificate, install an update package, or import a database. You must do these tasks from your web browser.
- The ConductIP user interface currently supports desktop use only. ConductIP may run on a tablet but has not been optimized for its use.
- ConductIP currently supports Microsoft Edge, Google Chrome, and Mozilla Firefox on Windows and macOS. Other web browsers may work but have not been fully validated by Matrox Video.
- When running ConductIP in static IP mode, the NTP time cannot be set without specifying the DNS servers in the network settings page.
- The name of the NMOS device cannot be changed from within ConductIP, only the internal device name can be changed. Therefore, name changes that are done in ConductIP will not be applied in the Matrox ConvertIP Manager.
- When using Mozilla Firefox, the *security.enterprise\_roots.enabled* feature must be enabled for the browser to accept the ConductIP server certificate. For steps to follow, refer to the *Matrox ConductIP Installation and User Guide*.
- A device cannot be in the same room as any or all of its groups.

- Virtual groups that contain the streams you choose are supported as an experimental feature in this release. When the feature is enabled, use **Alt+Click** on the **Panels** page to select senders and receivers for the group, then click the **+ Group** button that appears at the top-right of the panel area.
- If you have a proxy server active on your network, you must configure Microsoft Windows Proxy settings for the ".local" links to work. For the correct settings, refer to the *Matrox ConductIP Installation and User Guide*.

## Known issues

- If you reinstall a server root CA for a server in your browser, ConductIP will be stuck on *Waiting for server*. If this happens, delete the cache from your web browser settings, close all instances of the browser, then reopen the browser.
- If your operating system's display scale setting and/or your web browser's zoom is not set to 100%, some text may be cut off or overlap, or highlights may be misplaced. [VIM-1772]
- ConductIP should be updated over a wired network. Updates over Wi-Fi may fail. [VIM-2262]

## Contact us

The Matrox Video web site has product literature, press releases, technical material, a sales office list, trade show information, and other relevant material. Visit us at [video.matrox.com](http://video.matrox.com).

If you have any questions or comments about our products or solutions, contact us at [video.matrox.com/contact](http://video.matrox.com/contact).

You can get technical assistance by contacting Matrox Video technical support at [conductipsupport@matrox.com](mailto:conductipsupport@matrox.com).

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